



# BHD

MILWAUKEE COUNTY  
Behavioral  
Health  
Division

myAvatar™

Tips and Tricks



## Client Alerts for COVID-19 Testing- Use the guidelines below to add a client alert for COVID-19 test results.

Three new Client Alerts are available to quickly determine if a client has been tested for COVID-19, and include test results, once results become available. Activated alerts show the following verbiage.

**Client Alert**

? - COVID-19 test - negative. Please see attending psychiatrist progress notes for more information  
 - COVID-19 test - positive. Please see attending psychiatrist progress notes for more information  
 - COVID-19 Testing Pending

Continue?

Yes No

To create a client alert from Home View, open the Client Alerts form for the selected client.

1. Select the Type of Alert from the drop-down list.
2. Leave the default **No** in the Disabled selection box.
3. Leave the default **All Episodes** in the Episode(s) selection box.
4. Click Submit.

**Client Alerts**

Submit

Online Documentation

**Type Of Alert** (1)

History of violent behavior at BHD  
 COVID-19 Testing Negative  
 COVID-19 Testing Pending  
 COVID-19 Testing Positive  
 DNR Limited code  
 DNR No code comfort care only  
 Elopement Risk  
 Error (Custom)

**Disabled** (2)

Yes No

**Applicable Forms**

(SAFE T) Suicide Assessment and Five Step Eval and Triage (Avi...  
 45 CFR (Avatar CWS)  
 837 Fast Defaults (Avatar MSO)  
 837 Institutional Defaults (Avatar MSO)  
 837 Outbound Re-Billing Service Assignment (Avatar MSO)

**Episode(s)** (3)

All Episodes  
 Episode # 2 Admit: 11/01/2016 Discharge: 01/20/2019 Program  
 Episode # 21 Admit: 06/24/2019 Discharge: NONE Program

(4) Submit

Note- remember to update the 'COVID-19 Testing Pending' alert when test results are available. Choose 'Edit' in the alert pre-display and complete the form as above.

Alert Type Description	Custom Message	Date Of Entry	Disabled
COVID-19 Testing Pending	COVID Testing Pending	04/13/2020	No

Add Edit Delete Cancel